



What to expect during the denture process

Congratulations on starting the process of your new smile!

To help ensure everything goes smoothly, below is some information that will help you understand what to expect during the process:

- We utilize an outside lab to fabricate our dentures. This means you should expect several visits to be able to get the best outcome.
 - We will do your initial impressions to get the best fit.
 - This may include additional impressions to fabricate custom trays to fit properly.
 - We will do try-in appointments to make sure you are happy with the shade and shape to ensure everything fits properly.
 - After delivery of your denture or partial, we will offer free adjustments for the first month to ensure proper fit.

Here's what is expected of you:

- Let the dental staff know of any concerns, or areas that do not feel comfortable during any try-in appointment. All adjustments must be completed before fabricating the finished denture.
- Return for impression or try-in appointments as required within two weeks of being contacted by the office.
- Return for final delivery of the dentures within two weeks of being contacted by the office.
- Failing to follow up for impression, try-in, or delivery appointments promptly may cause improper fit and may result in additional lab fees at your cost.

Financial responsibilities:

- Our office aims to get an accurate estimate from insurance before starting the process. However, there is no guarantee of insurance payment, and treatment completed is ultimately the patient's responsibility.
- Half of the patient portion of dentures/partial will be due upon the first impression appointment.
- The remaining half can be paid in payments throughout the process or all at once at the end of the process. The entire patient portion must be paid on the date of final delivery.
- Any remakes of denture steps or final product due to failed appointments or not returning as requested may result in additional fees.
- After the first month of included adjustments, any further adjustments will be an additional fee.
- If the patient decides to stop the dentures/partial process after initial impressions are sent to the lab, any lab costs will be the patient responsibility regardless of insurance.

Please reach out to us at any time with questions or concerns.

417-767-2273